



# 2016

## ANNUAL REPORT

**CELEBRATING OVER 50 YEARS OF SERVICE**

*Celebrating*  
*over*  
**50**  
*YEARS*  
*of Service*



community  
solutions, inc.  
our name is our mission

# A LETTER FROM OUR CEO AND BOARD CHAIRMAN

**Dear friends of Community Solutions Inc.,**

What started in 1962 in Hartford, Connecticut at the home of Ralph Cheyney, the founder of Connecticut Halfway Houses, is now an incredible nonprofit known as CSI, serving thousands of juvenile justice, child welfare, and criminal justice clients in nine states.

Over the years, CSI has been a leader in, or a part of, significant changes in the provision of services to children and adults. What began as an innovative and straightforward idea of taking men being released from prison and providing them with tools to build a new life has blossomed into a wide array of sophisticated services to reduce the incidence of crime, delinquency or child abuse.

While the residential programs started by Mr. Cheyney in 1962 remain and have grown, our knowledge has also grown and with that knowledge has come a set of new practices that are widely referred to as evidence-based and best-practice programs. As a larger system of care, we are finally at a point where we can say, "this works," and apply the principles we have learned about effective treatment.

From the expanded use of community-based care in residential re-entry centers, to day reporting centers and in-home services, the past decade has seen enormous and positive change in our systems. We are proud to say that CSI has been at the forefront of many of those innovations, either through the implementation of our own programs, or by implementing programs for one of our many government funding agencies that have pioneered those efforts.

The past year has seen an expansion of our existing programs and the implementation of a research association with the criminal justice department at the University of New Haven.

To the many board members who have supported CSI, the staff who have worked with clients over the years, and especially to the adults and youth who have benefited from our programs and have thus benefited society, we say thank you.

**Sincerely Yours,**



*Robert D. Pidgeon*  
Robert D. Pidgeon  
Chief Executive Officer



*William J. Fiocchetta*  
William J. Fiocchetta  
Chairman of the Board

# OUR BOARD

## BOARD OF DIRECTORS

### Chair

Mr. William Fiocchetta  
President and CEO  
Mercy Community Health

### Vice Chair

Mr. Louis Todisco  
State of Connecticut  
Department of Education

### Board Secretary

Mr. Barry Toth  
Pfizer, Inc.

### Treasurer

Mr. Carlos Valinho  
Real Estate Solutions



## BOARD MEMBERS

### Ms. Donna Baird, PhD

University of Maryland, University College

### Ms. Joyce Burrell, MS

Retired - American Institutes for Research

### Mr. Joel Davidson

AIA, NCARB, LEED AP, BD+C  
Vice President, Justice Lead  
AECOM

### Mr. Anthony Drapelick

Senior Vice President and Managing Director, Retired  
Drake Beam Morin

### Mr. Akin Fadeyi

Council of Juvenile Correctional Administrators (CJCA)

### Mr. Ned Loughran

Executive Director  
Council of Juvenile Correctional Administrators (CJCA)

### Mr. Ken Ricci

President  
Ricci Greene Associates

# OUR FOOTPRINT

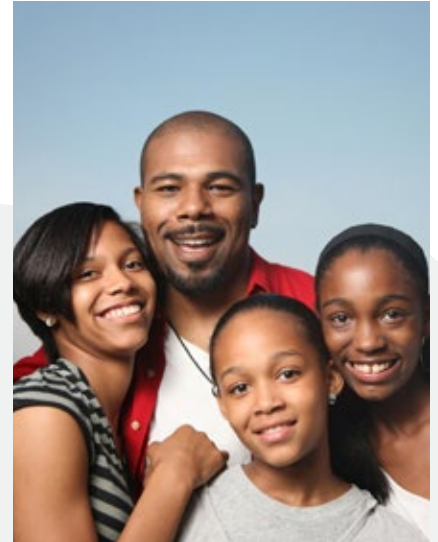
**Community Solutions Inc. (CSI)** is an international nonprofit organization that provides programs for at-risk and disadvantaged youth and adults. Since 1962, CSI has delivered supervision, treatment and comprehensive, individual services to help clients interact more effectively in their communities and become productive citizens.

## Adult Services:

- Evidence-Based Curriculum
- Day Reporting Centers
- Residential Programs
- Alternative in the Community Programs
- Transitional Housing

## Youth Services:

- Home-Based Services
- Foster Care Program
- Residential Program
- MST Training and Quality Assurance Services



## AT A GLANCE

**Founded:** 1962

**Type of Organization:** Private nonprofit  
501c3 Corporation

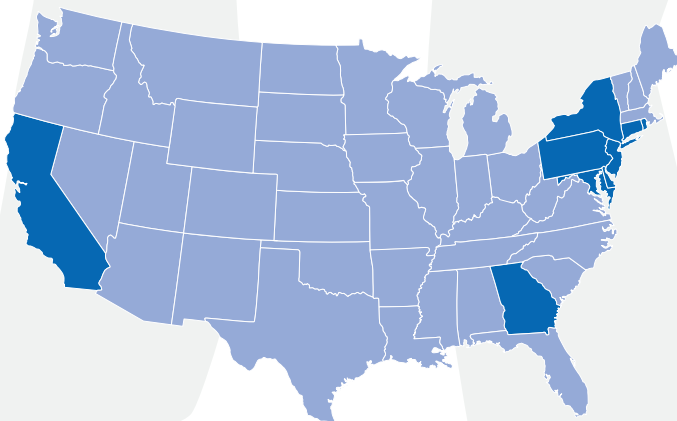
**Structure:** Volunteer Board of Directors

**Annual Budget:** \$29,138,656

**Employees:** 655

**Geography:** Direct services are provided in California, Connecticut, Delaware, Georgia, Maryland, New Jersey, New York, Pennsylvania, and Rhode Island. Quality assurance and consultation services are provided in California, Connecticut, Canada, and Georgia.

United States



Canada



CELEBRATING OVER 50 YEARS OF SERVICE

# OUR SERVICES

## ADULT SERVICES

**Alternative in the Community Programs**, or AIC Programs, are community-based alternatives to incarceration that provide multifaceted intervention services for offenders awaiting trial, or who are on probation or parole. Participants work closely with case managers, intervention and employment specialists to develop individual goals and make positive changes in their lives.

**Cognitive-Based Services** provide cognitive-based group services to probationers within the Probation Department. Evidence-based practices are used to help increase self-awareness, motivate pro-social change and enhance protective factors.

**Community Court** is a program where offenders charged with misdemeanors are assigned to perform one to three days of community service in lieu of fines or jail time. Community Court staff meets with neighborhood associations to match projects with local needs.

**Day Reporting Centers** provide a community-based alternative to incarceration using Motivational Interviewing techniques and a curricula-driven, evidence-based model designed to assess the needs of each client. Participants work closely with case managers and employment specialists to develop individual goals and make positive changes in their lives.

**Inpatient Substance Abuse Treatment** provides a highly structured program with therapeutic activities over a 30-day period. Clients generally transition to work release after program completion.

**Mothers and Infants Nurturing Together** is a confinement placement program for pregnant offenders who have been approved for community placement. While in the program they receive prenatal care at a cooperating hospital, give birth and bond with their babies for three months following birth.

**Residential Work Release Re-entry Centers** are programs for state and federal work release clients who live in a congregate setting and are supported as they obtain full-time employment and meet financial and self-sufficiency goals. The programs administer assessments, monitor compliance with treatment plan goals and involve client in direct treatment services that address their criminogenic tendencies.

**Transitional Housing** provides room and board to male pre-trial, parole and probation clients. Referrals are made to local service providers and area employers.

## Training and Resource Center

CSI training programs provide comprehensive training and consulting services to federal, state and local agencies, along with for-profit and nonprofit organizations throughout the United States and internationally.

### Services provided include:

- Training for evidence-based practices, professional development, management and leadership skills.
- Technical assistance with implementing evidence-based practices.
- Quality assurance using state-of-the-art tools to assure model fidelity and customer satisfaction through internal and external auditing.
- Resources including regional, national and international trainers and consultants.

# OUR SERVICES

## YOUTH SERVICES

**Adolescent Residential Treatment** provides clinical services, education, substance abuse assessment, treatment and monitoring, structured recreation, life skills and individual, group and family counseling for youth ages 12 to 17 who need help reducing antisocial behavior and transitioning back into the community.

**Brief Strategic Family Therapy (BSFT)** is an effective, family-focused, evidence-based approach to the elimination of substance abuse risk factors in children and adolescents 6 to 17 years old. BSFT adopts a structural family system framework to improve a youth's behavior problems by improving family interactions that are directly related to the child or youth's symptoms.

**BP Functional Family Therapy (FFT)** is an in-home service that is an outcome-driven and highly successful family intervention program for at-risk youth and juvenile justice involved youth ages 11 to 17 years old. FFT can be provided in a variety of contexts, including schools, child welfare, probation, parole/aftercare, mental health, and as an alternative to incarceration or out-of-home placement.

**Intensive Family Preservation Services (IFPS)** is an in-home, family-focused, community-based, family-reunification program model for families with children (birth to 18) returning from, or at risk of placement into, foster care, group or residential treatment, psychiatric hospitals or juvenile justice facilities.

**Multidimensional Family Treatment (MDFT)** is an integrated, comprehensive, family-centered treatment addressing a range of youth (ages 12–17) problem behaviors, including substance abuse, delinquency, antisocial and aggressive behaviors, school and family problems, and emotional difficulties.

**BP Multisystemic Therapy (MST)** is a highly researched, intensive family and community-based treatment model that addresses multiple aspects of serious antisocial behavior in adolescents 11 to 17 years old. MST addresses the multiple factors known to be related to delinquency across key settings or systems, and strives to promote behavior change in the youth's natural environment.

**BP Multidimensional Treatment Foster Care (MTFC)** is a cost-effective alternative to regular foster care, group or residential treatment, hospitalization and incarceration for youth who have problems with chronic disruptive behavior. It is based on the Social Learning Theory model that describes the mechanisms by which individuals learn to behave in social contexts and the daily interactions that influence both pro-social and antisocial patterns of behavior.

**Training and Consultation** - As an approved MST network partner, we offer new and existing licensed MST teams, five-day orientation training, clinical supervisor training and weekly consultative services to initiate and maintain quality MST services.

**BP** Indicates a nationally recognized Blueprints for Healthy Youth Development program. Blueprints for Healthy Youth Development, a project of the Center for the Study and Prevention of Violence at the University of Colorado, is funded by the Annie E. Casey Foundation. Blueprints systematically and continuously reviews the research on violence and drug abuse programs to determine if they are exemplary and grounded in evidence.



*CSI's 11<sup>th</sup> Annual Golf Tournament at the Indian Hill Golf Course in Newington, Connecticut.*

# HIGHLIGHTS | 2015-2016

## AGENCY-WIDE HIGHLIGHTS

CSI formed a partnership with University of New Haven, Henry C. Lee College of Criminal Justice and Forensic Science. This unique partnership will research trends within CSI's programs to inform the direction of future services.

After twelve years in Windsor, Connecticut, CSI moved the agency's administrative headquarters to 340 West Newberry Road in Bloomfield. The move to a larger space represents CSI's significant growth and development over the years.

## ADULT SERVICES HIGHLIGHTS

Total success rate of all Adult Residential programs is **85.8 percent**.

More than **6,000** clients were served.

The number of community service hours completed was **13,939**. Calculated at minimum wage, our clients provided **\$133,814** worth of labor to nonprofit agencies and municipalities.

Connecticut residential clients paid **\$24,963** to the Connecticut Victim Compensation Board.

In July 2015, Ventura County Probation approached CSI to expand our case management services in our Evidenced-Based Case Management Program to include clients' families.

In July 2015, CSI received a **\$5,000** grant from Berkshire Bank.

In July 2015, Connecticut Judicial Branch Court Support Services Division (JBCSSD) renewed all CSI Alternative in the Community (AIC) programs.

In August 2015, Watkinson Prisoners' Aid Society awarded CSI with a **\$3,000** grant, which CSI matched to supply the Chase Center and Cheyney House with high-quality tables and chairs.

In September 2015, Bridgeport AIC sponsored a flag football team through the organization Project Longevity for youth in the Bridgeport area.

In November 2015, CSI received a Community Recidivism & Crime Reduction grant from Santa Barbara County for **\$25,000**.

## YOUTH SERVICES HIGHLIGHTS

CSI served more than **2,000** youth (residential and non-residential).

CSI's outcomes exceeded most national averages. The percentage of youth living at home at time of discharge was **85 percent**; youth in school at time of discharge was **84 percent**; and youth with no new arrests during treatment was **83 percent**.

**Michelle Robinson** was the MST Expert "Whatever it Takes Award" recipient. CSI's **Dekalb County Team** and Clinical Supervisor, **Ruvan Weerasuriya** received the "MST Team Adherence Award". **Four** CSI employees were nominated for the WIT awards: **Isaac Westdorp, Natalia Dial, Lionel LaTouche, and Angelica Hughes**.

## TRAINING HIGHLIGHTS

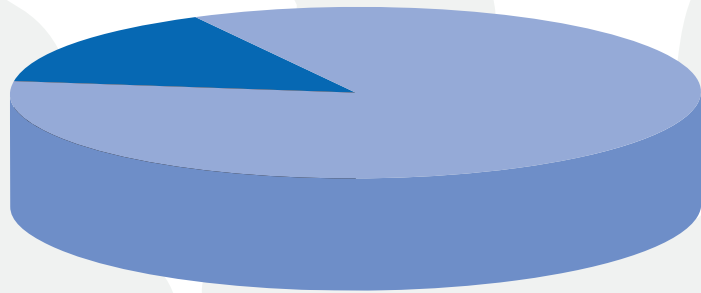
**Dr. Robert Ross**, the author of Reasoning and Rehabilitation, is an international authority on offender rehabilitation and the prevention of antisocial behavior. He has designated the CSI Training and Resource Center as his trainer-of-choice in the United States and all requests that Dr. Ross receives for training will be handled by CSI.

In July 2015, **Judy McCusker**, CSI's Director of Training & Resource Center spoke at The American Probation and Parole Association Conference.

In October 2015, **Heath Greene** and **Jessica Fraser** spoke at The Connecticut Women's Consortium Adult and Juvenile Female Offenders Conference.

# 2016 FINANCIALS

## FOR YEAR ENDED JUNE 30, 2016





ADMINISTRATION &  
GENERAL EXPENSE

**15%**

PROGRAM EXPENSE

**85%**

### SOURCE OF REVENUE 2016

<b>INTEREST INCOME</b> \$3,879		<b>RESIDENT SUBSISTENCE</b> \$572,905
<b>INVESTMENTS</b> (\$39,122)		
<b>CONTRIBUTIONS</b> \$32,290		<b>OTHER PROGRAM REVENUE</b> \$1,515,524
<b>PUBLIC SUPPORT</b> \$56,049		
	<b>FEES &amp; GRANTS FROM GOVERNMENT AGENCIES</b>	<b>\$26,997,131</b>

**TOTAL REVENUE: \$29,138,656**



# FUNDING SOURCES

Federal Bureau of Prisons

United States Probation Office

**CA** Department of Corrections and Rehabilitation

**CA** Interface Children and Family Services

**CA** Santa Barbara County Sheriff's Department

**CA** Santa Barbara County Probation

**CT** Court Support Services Division

**CT** Department of Correction

**GA** Criminal Justice Coordinating Council, DeKalb,  
Fulton, Houston, Richmond Counties

**GA** Department of Juvenile Justice

**GA** Evidence-Based Associates

**MD** Baltimore County Health and Human Services,  
MST Services Inc.

**MD** Department of Juvenile Services

**MD** Department of Social Services

**MD** Local Management Board, Baltimore

**NJ** Department of Children and Families, Division of  
Child Behavioral Health Services

**PA** Berks County Children and Youth Services

**PA** Berks County Juvenile Probation Office

**PA** Clinton County Children and Youth Services

**PA** Clinton County Juvenile Probation Department

**PA** Community Care Behavioral Health System

**PA** Lehigh County Children and Youth Services

**PA** Lehigh County Juvenile Probation Department

**PA** Luzerne County Children and Youth Services

**PA** Luzerne-Wyoming Mental Health and  
Development Services

**PA** Lycoming County Children and Youth Services

**PA** Lycoming County Juvenile Probation Office

**PA** Magellin

**PA** Northampton County Children and Youth Services

**PA** Northampton County Juvenile Probation Department

**PA** Pike County Children and Youth Services

**PA** Schuylkill County Children and Youth Services

**PA** Sullivan County Children and Youth Services

**PA** Wayne County Children and Youth Services

**PA** Wayne County Juvenile Probation Department

**PA** Wyoming County Children and Youth Services

**PA** Wyoming County Juvenile Probation Office

**RI** Department of Children, Youth and Families

# FUNDING SOURCES



## CORPORATE

Abatement Plus LLC

ADR Security LLC

Aiello Charitable Foundation, Inc.

All Waste Inc.

Allen Associates

Amazon Smile

Anthem Blue Cross Blue Shield

Berkshire Bank

Brass City Vending

Brown & Brown of CT Inc.

Career Resources Inc.

CBS Xerox Company

CHUBB Group of Insurance

CIL Development

Community Resources for Justice

Connecticut Non-profits

Connecticut Partners in Action

Corporation for Independent Living

CSC Service Works

Dixon Golf, Inc.

Douglas Brown, LLC

Dumouchel Paper Company

Evidence-Based Associates

FoodShare

FoodSource Plus National Inc.

Global Impact (Pitney Bowes)

Griffin Land, LLC

Jackson Lewis, LLP

K&B Fire Protection LLC

Kelly & Spellacy Updike

LaMonica's Restaurant

Leasing Associates Services

Mac-Gray Services Inc.

Main-East Associates LLC

MetLife

MST Services

Northeast Utilities

Northeast Utilities Employees

Park Hardware Co.

Philadelphia Insurance Companies

Post Development LLC

Private Capital Group

RM Bradley Brokerage

Santa Barbara Foundation

Simon Hollander Trust

Staples

TBD Management LLC

The Hollander Foundation

United Way of Central &  
Northeastern Connecticut

Updike, Kelly & Spellacy, P.C.

Watkinson Prisoners Aid Society

Wayne Finan Painting LLC

Wheeler Electric

Whittlesey & Hadley

Willinger, Willinger & Bucci

Willis North America Inc.

# FUNDING SOURCES

## INDIVIDUALS

Augustine Agule	Joanne Esposito	Lynn Lombard	Marlene Thomas
Sam Ahilan	Akin Fadeyl	Erwin Mackie	Lou Todisco
Lawrence Albert	Karen Fennell	Kevin Macneal	Barry Toth
Sherry Albert	William Fiocchetta	Jose Maldonado	Joyce Undella
Carina Amieda	Carol Frago	Nick Martino	Carlos Valinho
Amy Anderson	Jennifer Garcia	Claville Marton-Otts	Jenth Velez
Tanya Anisimov	Paula Gonzales	Chris Mathis	Liz Vereen
Cynthia Bardales	Veneta Gooden	Doug & Pam McAvay	Michael Warburton
John & Erica Basile	Steve Goralski	Greg McCormack	Liz Weiblen
John Berman	Mike Gorman	Lyndsey McLaughlin	Benjamin White
Alan Bisson	Heath Greene	Martin Meehan	Coenista Wilson
Mark & Tammy Bonanno	Kerin Griffin	Peter Melendez	Jackie Wise
Terrence Borjeson	Susan Guay	Verla Michel	Tatum Wrobel
Lisa Brandes	Jorge/Johanna Guerrero	Mary Morey	Irina Zaki
Robert Butcher	Sally Guy	Paul Murdock	Michael Zemke
Alan Butkus	Derek Harrison	Uduak Nguessan	Linda Zhang
Christine Capazzi	Nylcanta Henry	Cara Niazzi	
Kaylyn Carew	Paul Hernandez	Tom & Aileen O'Connor	
Anna Marie Carmosino	Thomas Hooper	Ed Palasek	
Steven Casey	Deborah Hynd	Paul Paquette	
Leland Chase	Rob & Sandra Izer	Tiffany Parkhouse	
Tina Cioffi	Patricia Javorski	Bob Pidgeon	
Mary Clown	Thomas & Joan Jenkins	Sherina Richards	
Amy Cormier	Angela Johnson	Jeri-dee Robinson	
Karen Cruz	Brett Keaton	Denise Rodriguez	
Jennifer Cudworth	Martha Kellam	Hilda Rodriguez	
Patricia Darling	Bruce Kelly	Olga Rudyak	
Joel Davidson	Simone Ketchum	Kimberly Seda	
Angela Defalco	Darlene Kiss	Deborah Smith	
Michael Delgallo	Robert Kulow	Celia Sonali Gonzalez	
Julie Dephillips	Cheryl Leone	Kris Squires	
Mark DiBella	Sedgrid Lewis	Jean Sullivan	
Tony Drapelick	Roblyn Lewter	Stephen Syrett	



**The mission of Community Solutions Inc.** is to promote the independence, responsible citizenship, and well-being of individuals involved, or at risk of involvement, in the child welfare, juvenile justice or criminal justice systems.

340 West Newberry Road, Suite B, Bloomfield, CT 06002 | 860-683-7100 | [csi-online.org](http://csi-online.org)

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