



2013

ANNUAL REPORT

CELEBRATING OVER 50 YEARS OF SERVICE



A LETTER FROM OUR CEO AND BOARD CHAIRMAN

Dear Friends of Community Solutions Inc.,

The past year Community Solutions Inc. (CSI) marked its 50th anniversary of providing services for our communities. What started in 1962 in Hartford, Connecticut at the home of Ralph Cheyney, the founder of Connecticut Halfway Houses, is now an incredible nonprofit known as CSI, serving thousands of juvenile justice, child welfare and criminal justice clients in nine states.

Over the years, CSI has been a leader in, or a part of, significant changes in the provision of services to children and adults. What began as an innovative and straightforward idea of taking men being released from prison and providing them with tools to build a new life has blossomed into a wide array of sophisticated services to reduce the incidence of crime, delinquency or child abuse.

While the residential programs started by Mr. Cheyney in 1962 remain and have grown, our knowledge has also grown and with that knowledge has come a set of new practices that, today, are widely referred to as evidence-based and best-practice programs. As a larger system of care, we are finally at a point where we can say, "this works," and apply the principles we have learned about effective treatment.

From the expanded use of community-based care in residential re-entry centers, to day reporting centers, to in-home services, the past decade has seen enormous and positive change in our systems. We are proud to say that CSI has been at the forefront of many of those innovations, either through the implementation of our own programs, or by implementing programs for one of our many government funding agencies that have pioneered those efforts.

The past year has seen an expansion of our existing programs, including the opening of a new federal re-entry program in Delaware, the opening of a home-based program for juveniles in New York City, and the implementation of a research association with the criminal justice department at Rutgers University.

To the Cheyneys, the many board members who have supported CSI, the staff who have worked with clients over the years, and especially to the adults and youths who have benefited from our programs and have thus benefited society, we say thank you for more than 50 valuable and gratifying years.

Sincerely Yours,



A handwritten signature in white ink on a green background, reading "Robert D. Pidgeon".

Robert D. Pidgeon
Chief Executive
Officer



A handwritten signature in white ink on a green background, reading "William J. Fiocchetta".

William J. Fiocchetta
Chairman of the
Board

CELEBRATING OVER 50 YEARS OF SERVICE

OUR BOARD

BOARD OF DIRECTORS

Chair

Mr. William Fiocchetta
President and CEO
Mercy Community Health

Vice Chair, Board Secretary

Mr. Louis Todisco
State of Connecticut
Department of Education

Treasurer

Mr. Carlos Valinho
Real Estate Solutions



BOARD MEMBERS

Ms. Donna Baird, PhD

University of Maryland, University College

Ms. Joyce Burrell, MS

American Institute of Research

Mr. Joel Davidson

AIA, NCARB, LEED AP, BD+C
Justice Architect

Mr. Anthony Drapelick

Senior Vice President and
Managing Director, Retired
Drake Beam Morin

Mr. Akin Fadeyi

Council of Juvenile
Correctional Administrators (CJCA)

Mr. Ned Loughran

Executive Director
Council of Juvenile
Correctional Administrators (CJCA)

Mr. Ken Ricci, FAIA

President
Ricci Greene Associates

OUR FOOTPRINT

Community Solutions Inc. (CSI) is an international nonprofit organization that provides programs for at-risk and disadvantaged youth and adults. Since 1962, CSI has delivered supervision, treatment and comprehensive, individual services to help clients interact more effectively in their communities and become productive citizens.

Adult Services:

- Evidence-Based Curriculum
- Day Reporting Centers
- Residential Programs
- Alternative in the Community Programs
- Transitional Housing

Youth Services:

- Home-Based Services
- Foster Care Program
- Residential Program
- MST Training and Quality Assurance Services



AT A GLANCE

Founded: 1962

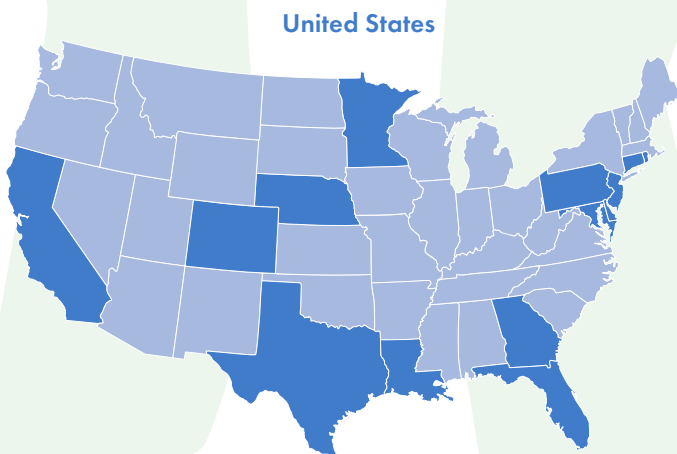
Type of Organization: Private nonprofit
501c3 Corporation

Structure: Volunteer Board of Directors

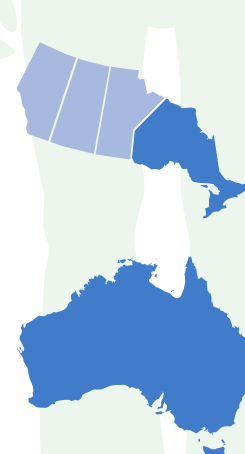
Annual Budget: \$28,108,487

Employees: 433

Geography: Direct services provided in California, Connecticut, Delaware, Florida, Georgia, Maryland, Minnesota, Nebraska, New Jersey, Pennsylvania and Rhode Island. Quality assurance and consultation services provided in California, Louisiana, Texas, Rhode Island, Ontario, Canada and Australia



United States



Canada

Australia

CELEBRATING OVER 50 YEARS OF SERVICE

OUR SERVICES

ADULT SERVICES

Alternative in the Community Programs, or AIC Programs, are community-based alternatives to incarceration that provide multifaceted intervention services for offenders awaiting trial, or who are on probation or parole. Participants work closely with case managers, intervention and employment specialists to develop individual goals and make positive changes in their lives.

Cognitive-Based Services provide cognitive-based group services to probationers within the Probation Department. Evidence-based practices are used to help increase self-awareness, motivate pro-social change and enhance protective factors.

Community Court is a program where offenders charged with misdemeanors are assigned to perform one to three days of community service in lieu of fines or jail time. Community Court staff meets with neighborhood associations to match projects with local needs.

Community Resource Center (CRC) is a program that provides a community-based alternative to incarceration for pre-trial, probation and parole clientele. The CRC program is an assessment-driven model addressing each client's criminogenic, educational, vocational and substance abuse treatment needs. The program is designed to facilitate offender's successful reintegration into the community.

Day Reporting Centers provide a community-based alternative to incarceration using Motivational Interviewing techniques and a curricula-driven, evidence-based model designed to assess the needs of each client. Participants work closely with case managers and employment specialists to develop individual goals and make positive changes in their lives.

Inpatient Substance Abuse Treatment provides a highly structured program with therapeutic activities over a 30-day period. Clients generally transition to work release after program completion.

Mothers and Infants Nurturing Together is a confinement placement program for pregnant offenders who have been approved for community placement. While in the program they receive prenatal care at a cooperating hospital, give birth and bond with their babies for three months following birth.

Re-entry House programs provide coordinated services to probationers in an effort to increase the opportunity for successful community reintegration. The program focuses on connecting clients to services that help them meet their basic needs and assisting them in obtaining permanent housing and employment.

Residential Work Release Re-entry Centers are programs for state and federal work release clients who live in a congregate setting and are supported as they obtain full-time employment and meet financial and self-sufficiency goals. The programs administer assessments, monitor compliance with treatment plan goals and involve client in direct treatment services that address their criminogenic tendencies.

Residential Re-entry Centers are available through contracts with the Bureau of Prisons with qualified agencies to operate residential re-entry centers (RRCs) in order to provide assistance to clients who are nearing release. The center provides a safe, structured and supervised environment, as well as employment counseling, job placement, financial management assistance, housing placement and other services.

Transitional Housing provides room and board to male pre-trial, parole and probation clients. Referrals are made to local service providers and area employers.

Training and Resource Center Community Solutions' training programs provide comprehensive training and consulting services to federal, state and local agencies, along with for-profit and nonprofit organizations throughout the United States and internationally.

Services provided include:

- Training for evidence-based practices, professional development, management and leadership skills.
- Technical assistance with implementing evidence-based practices.
- Quality assurance using state-of-the-art tools to assure model fidelity and customer satisfaction through internal and external auditing.
- Resources including regional, national and international trainers and consultants.

OUR SERVICES

YOUTH SERVICES

Adolescent Residential Treatment provides clinical services, education, substance abuse assessment, treatment and monitoring, structured recreation, life skills, and individual, group and family counseling for youths ages 12 to 17 who need help reducing anti-social behavior and transitioning back into the community.

Brief Strategic Family Therapy (BSFT) is an effective, family-focused, evidence-based approach to the elimination of substance abuse risk factors in children and adolescents 6 to 17 years old. BSFT adopts a structural family system framework to improve a youth's behavior problems by improving family interactions that are directly related to the child or youth's symptoms.

BP Functional Family Therapy (FFT) is an in-home service that is an outcome-driven and highly successful family intervention program for at-risk youth and juvenile justice involved youth ages 11 to 17 years old. FFT can be provided in a variety of contexts, including schools, child welfare, probation, parole/aftercare, mental health and as an alternative to incarceration or out-of-home placement.

Intensive Family Preservation Services (IFPS) is an in-home, family-focused, community-based, family-reunification program model for families with children (birth to 18) returning from, or at risk of placement into foster care, group or residential treatment, psychiatric hospitals or juvenile justice facilities.

BP Multisystemic Therapy (MST) is a highly researched, intensive family and community-based treatment model that addresses multiple aspects of serious antisocial behavior in adolescents ages 11 to 17 years old. MST addresses the multiple factors known to be related to delinquency across key settings or systems, and strives to promote behavior change in the youth's natural environment.

BP Multidimensional Treatment Foster Care (MTFC) is a cost-effective alternative to regular foster care, group or residential treatment, hospitalization and incarceration for youth who have problems with chronic disruptive behavior. It is based on the Social Learning Theory model that describes the mechanisms by which individuals learn to behave in social contexts and the daily interactions that influence both pro-social and anti-social patterns of behavior.

Training and Consultation - As an approved MST network partner, we offer new and existing licensed MST teams five-day orientation training, clinical supervisor training and weekly consultative services to initiate and maintain quality MST services.

BP

Indicates a nationally recognized Blueprints for Healthy Youth Development program. Blueprints for Healthy Youth Development, a project of the Center for the Study and Prevention of Violence at the University of Colorado, is funded by the Annie E. Casey Foundation. Blueprints systematically and continuously reviews the research on violence and drug abuse programs to determine if they are exemplary and grounded in evidence.



50th Anniversary Gala at the Bond Ballroom in Hartford, Connecticut

CELEBRATING OVER 50 YEARS OF SERVICE

HIGHLIGHTS | 2012-2013

AGENCY-WIDE HIGHLIGHTS

Community Solutions Inc. held its 50th anniversary celebration gala at The Bond Ballroom in Hartford, Conn. on Friday, March 22, 2013. **Guests enjoyed a speech that was both moving and enthusiastic, made by the Honorable Judge Steven Teske from Clayton, Georgia who was the keynote speaker for the evening.** The evening's program also featured remarks from:

Hassan Eaton - a successful Adult Services client from Connecticut • **Thomas Hooper** - the Town Manager of Bloomfield, Connecticut
William Fiocchetta - CSI's Board of Directors President • **Robert Pidgeon** - CSI's CEO

CSI formed a partnership with Rutgers School of Criminal Justice Evidence-Based Institute. This unique partnership will research trends within CSI's programs to inform the direction of future services.

ADULT SERVICES HIGHLIGHTS

More than **9,000** clients were served.

The number of community service hours completed was **26,842**. Calculated at minimum wage, our clients provided **\$221,468** worth of labor to nonprofit agencies and municipalities.

Connecticut residential clients paid **\$20,388** to the Connecticut Victim Compensation Board.

CSI's Alternative in the Community (AIC) programs, funded by The Connecticut Court Support Services Division, contributed to the statewide record of a 12 percent reduction in recidivism.

CSI opened a Residential Re-Entry Center serving newly released individuals from the Bureau of Prisons during the readjustment phase.

YOUTH SERVICES HIGHLIGHTS

Awarded CSI first New York Administration of Children's Services contract, providing FFT to youth and families in Queens, New York.

CSI's Florida Functional Family Therapy therapists ranked first in the state among FFT therapists and one of our FFT teams rated **first in the state for overall data ranking**.

CSI's outcomes **exceeded most national averages**. The percentage of youth living at home at time of discharge was 86 percent; youth in school at time of discharge was 81 percent; and youth with no new arrests during treatment was 91 percent.

Rhode Island programs added a new position (Network Care Coordinator) who follows a case throughout the range of services from point of entry into the RI DCYF system through discharge. CSI's NCC have the ability to assist 45 families annually.

Twenty-one CSI employees working within the MST programs received "10-year service" pins at the MST International Conference held in Charleston, SC in October.

TRAINING HIGHLIGHTS

The CSI Training and Resource Center has **expanded its customer base this past year**. New business partners include the state of Minnesota, Douglas County Nebraska and a consortium of providers throughout Southwestern Connecticut with federal grant money for employment services. This new business increased revenue by nearly **\$100,000**.

The quality assurance project began increased its use of technology with tools to measure effectiveness of the service. The Working Alliance Inventory and the coach evaluations are all done electronically now. This will lead to **better data for service delivery** and marketing.

Dr. Robert Ross, the author of Reasoning and Rehabilitation, is an international authority on offender rehabilitation and the prevention of anti-social behavior. He has designated the CSI Training and Resource Center as his trainer-of-choice in the United States and all requests that Dr. Ross receives for training will be handled by CSI.

Throughout **2013**, CSI trainer **Jessica Fraser** has been training **Connecticut detention staff** in female responsive services. This project will continue as she trains all CSSD employees and then follows up with ongoing quality assurance.

2013 FINANCIALS

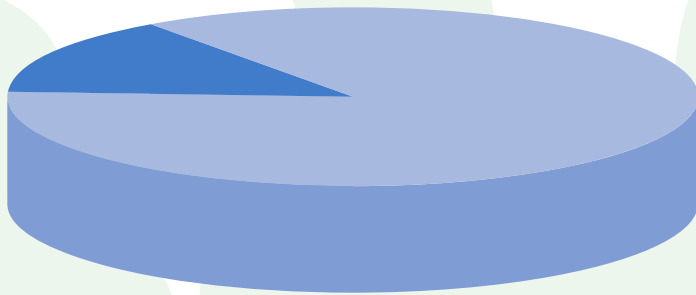
FOR YEAR ENDED JUNE 30, 2013

ADMINISTRATION &
GENERAL EXPENSE

14%

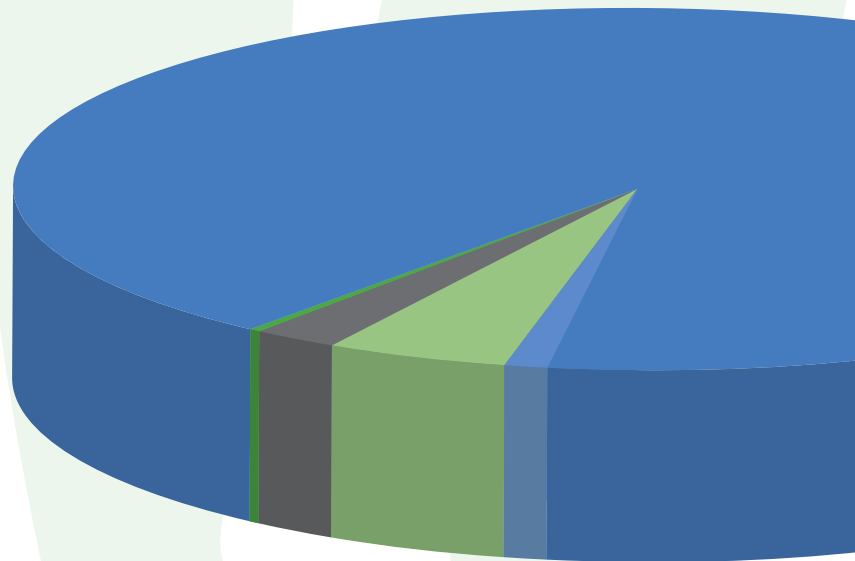
PROGRAM EXPENSE

86%



SOURCE OF REVENUE 2013

- Fees & Grants from Government Agencies
\$25,772,452
- Resident's Subsistence
\$292,543
- Other Program Revenue
\$1,341,761
- Gain on Sale of Property & Equipment
\$597,382
- Interest Income
\$9,780
- Public Support
\$56,098
- Other Income/Contributions
\$38,465



TOTAL REVENUE: \$28,108,481

FUNDING SOURCES

Federal Bureau of Prisons

United States Probation Office

CA Santa Barbara County Sheriff's Department

CA Santa Barbara County Probation

CT Court Support Services Division

CT Department of Correction

FL Department of Juvenile Justice, Evidence-Based Associates

FL Alachua County Sheriff

GA Department of Juvenile Justice

LA Office of Juvenile Justice

LA Department of Health and Hospitals, Mental and Behavioral Health Program

MD Baltimore County Health and Human Services, MST Services Inc.

MN State of Minnesota

NE State of Nebraska

NJ Department of Children and Families, Division of Child Behavioral Health Services

NJ Department of Addiction Services

NJ Hudson County Department of Corrections

NJ State Parole Board

PA Community Care Behavioral Health System

PA Community Behavioral Healthcare Network of Pennsylvania

PA Magellan Healthcare System

PA Berks County Juvenile Probation Office

PA Berks County Children and Youth Services

PA Chester County Juvenile Probation Department

PA Chester County Children and Youth Services

PA Clinton County Juvenile Probation Department

PA Clinton County Children and Youth Services

PA Lehigh County Juvenile Probation Department

PA Lehigh County Children and Youth Services

PA Lycoming County Children and Youth Services

PA Lycoming County Juvenile Probation Office

PA Northampton County Juvenile Probation Department

PA Northampton County Children and Youth Services

PA Pike County Juvenile Probation Office

PA Pike County Children and Youth Services

PA Schuylkill County Children and Youth Services

PA Susquehanna County Children and Youth Services

PA Sullivan County Children and Youth Services

PA Sullivan County Juvenile Probation Office

PA Sullivan County Juvenile Justice

PA Wayne County Juvenile Probation Department

PA Wayne County Children and Youth Services

PA Wyoming County Juvenile Court Services

PA Wyoming County Juvenile Probation Office

PA Wyoming County Children and Youth Services

PA Commission on Crime and Delinquency

RI Department of Children, Youth and Families

RI Care Management Network

FUNDING SOURCES



CORPORATE

Accrue

ADR Security LLC

All Waste Inc.

Allen Associates

Anthem Blue Cross Blue Shield

Bank of America

Brown & Brown of CT Inc.

CAL Business Solutions

Career Resources

CIL Development

Community Resources for Justice

Connecticut Bank and Trust

Connecticut Non-profits

Connecticut Partners in Action

Consigli Construction

Corporation for Independent Living

Creative Exteriors LLC

David G. Hill & Associates LLC

Defran

DiNardo Enterprises

Earthlink

Evidence-Based Associates

Fairway Counseling

Fibre Dust LLC

FoodShare

FoodSource Plus National Inc.

Global Impact (Pitney Bowes)

IP Power Brokers

Jackson Lewis, LLP

LaMonica's Restaurant

Leasing Associates Services

Mac-Gray Services Inc.

MetLife

Monsanto

MST Services

Northeast Utilities

Northeast Utilities Employees

Park Hardware Co.

Private Capital Group

Professional Pensions

R.A.M. Associates

R.A.M. Unlimited - Ralph Monti

Rome McGuigan, P.C.

Santa Barbara Foundation

Simon Hollander Trust

Stalwart Clean and Sober

TBD Management

The Hollander Foundation

Thurston Food

United Way of Central &
Northeastern Connecticut

USA Hauling

Watkinson Prisoners Aid Society

Whittlesey & Hadley

Willinger, Willinger & Bucci

Willis North America Inc.

Solomon & Katie Wohl Foundation

FUNDING SOURCES

INDIVIDUALS

Augustine Agule	Tony Drapelick	Sedgrid Lewis	Sherina Richards
Sam Ahilan	Joanne Esposito	Roblyn Lewter	Jeri-dee Robinson
Lawrence Albert	Akin Fadeyl	Greg Lindsey	Denise Rodriguez
Sherry Albert	Karen Fennell	Michelle Little	Hilda Rodriguez
Carina Amieda	William Fiocchetta	Lynn Lombard	Olga Rudyak
Amy Anderson	Carol Frago	Richard Lutz	Kimberly Seda
Tanya Anisimov	John Gallagher	Erwin Mackie	Igor Sikorsky
Cynthia Bardales	Jennifer Garcia	Kevin Macneal	Deborah Smith
John Berman	Howard Gibson	Jose Maldonado	Celia Sonali Gonzalez
Alan Bisson	Paula Gonzales	Nick Martino	Jean Sullivan
Tammy Bonanno	Veneta Gooden	Claville Marton-Otts	Stephen Syrett
Terrence Borjeson	Heath Greene	Chris Mathis	Marlene Thomas
Lisa Brandes	Kerin Griffin	Doug McAvay	Lou Todisco
Rose Brown	Susan Guay	Greg McCormack	Barry Toth
Robert Butcher	Jorge/Johanna Guerrero	Mary McHatton	Carlos Valinho
Alan Butkus	Sally Guy	Lyndsey McLaughlin	Jenth Velez
Christine Capazzi	Diane Harrington	Martin Meehan	Liz Vereen
Kaylyn Carew	Derek Harrison	Peter Melendez	Michael Warburton
Anna Marie Carmosino	Nylcanta Henry	Verla Michel	Katie Ward
Steven Casey	Paul Hernandez	Lee Monroe	Liz Weiblen
Leland Chase	Thomas Hooper	Mary Morey	Benjamin White
Tina Cioffi	Deborah Hynd	Bob Morgan	Coenista Wilson
Todd Clear	Patricia Javorski	Paul Murdock	Jackie Wise
Mary Clown	Thomas Jenkins	Uduak Nguessan	Patricia Wright
Elaine Cohen	Angela Johnson	Cara Niazzi	Tatum Wrobel
Amy Cormier	Brett Keaton	Aileen O'Conner	Irina Zaki
Karen Cruz	Ed Keeley	Bert Otts	Michael Zemke
Jennifer Cudworth	Martha Kellam	Ed Palasek	Linda Zhang
Patricia Darling	Bruce Kelly	Paul Paquette	
Joel Davidson	Simone Ketchum	Tiffany Parkhouse	
Angela Defalco	Darlene Kiss	Heather Petrone	
Michael Delgallo	Robert Kulow	Bob Pidgeon	
Julie Dephillips	Cheryl Leone	Susan Pribyson	



The mission of Community Solutions Inc. is to promote the independence, citizenry and well-being of individuals involved, or at risk of involvement, in the child welfare, juvenile justice or criminal justice systems.

4 Griffin Road North | Windsor, CT | 860-683-7100 | csi-online.org

CELEBRATING OVER 50 YEARS OF SERVICE

